The C20 surveyed 100 CSOs from across the world in the month of April, to investigate the impact of the crisis on CSOs operations. The results of the survey helped the C20 develop recommendations to G20 Leaders on improving the conditions for Civil Society Organizations locally and globally. For a full list of our recommendations please check our Local2Global policy brief here.

This knowledge brief summarizes the major global trends for CSOs during the pandemic:

1. Increase in Demand for CSO services
   - 56% of respondents expressed that they have witnessed an increase in demand for their services.
   - Including
     - 41% who saw a significant increase.

2. Lack of Funding
   - 50% expressed a decrease in funding for their operations, services and activities.

3. Difficulty with adjusting to working remotely
   - 65% expressed going through a financial, operational or IT-related challenges impeding their work.
   - Many CSOs are facing issues with weak internet connectivity, especially for those operating in the Global South. Many are not able to afford software and tools for teleworking.

4. Adjusting to survive
   - 30% are introducing budget cuts.
   - 44% of respondents shared that they have canceled, scaled down or limited their activities and services.
   - 18% are planning on scaling up and expanding their services in response to community needs arising from the crisis.

For a full list of our recommendations please check our Local2Global policy brief here.